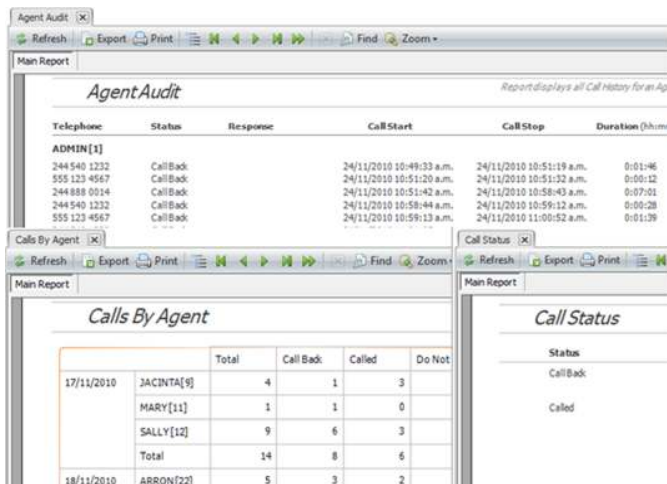
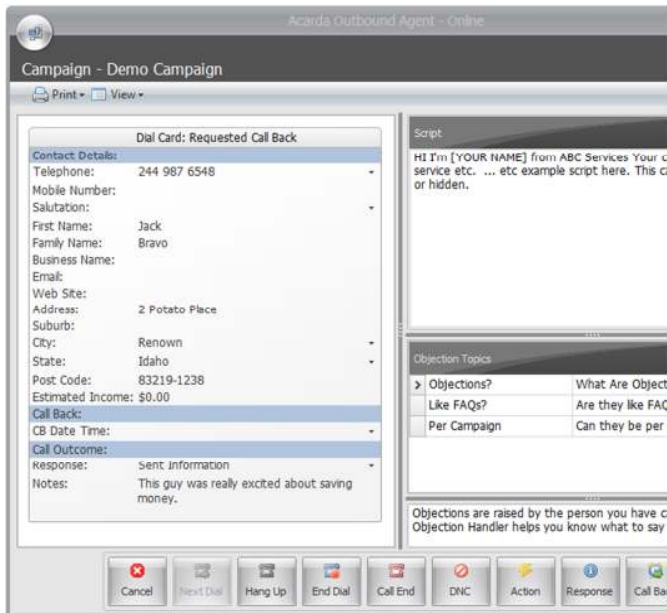


# Acarda Outbound Call Center Solution

## Acarda Outbound is for focused outbound calling

Drastically increase your productivity by using Acarda Outbound for telemarketing, telesales, appointment setting, customer care, surveying and any other outbound calling campaigns.



## Productive:

- Increase agent productivity
- 2 to 3 times as many calls when compared to manual dialing
- Progressive demand dialing or preview dialing
- Fast and accurate, never miss-dials, never abandons or drops calls
- Multiple campaigns simultaneously
- Prevent Do Not Call numbers from import and from dial out

## Flexible:

- Customizable agent screen layout
- Lead data display on agent screen
- Scripts and objection handlers
- Customizable call back handling
- Multiple agent team capability
- Dial out options include VoIP softphones, TAPI devices, modems, PBX's, Skype, and other devices.



## Management Performance Reporting:

- Calls by campaign, calls by day and by campaign, calls by day
- Agent daily report, agent weekly report, calls by agent, agent audit, agent logged in time
- Agent statistics and performance
- Call balance and call profile
- Call history, call back, call status, call response, telephone number audit, and appointments report.

## Reseller:



Outbound Calling Solutions  
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 New Zealand +64 7 985 6334